

2009 COMMUNITY BENEFIT REPORT  
Childrens Hospital Los Angeles



*Healthy Children, Healthy Families, Healthy Communities*



**ChildrensHospitalLosAngeles**  
International Leader in Pediatrics

# TO MAKE A WORLD

## *Our Mission*

To make a world of difference in the lives of children, adolescents and their families by integrating medical care, education and research to provide the highest quality care and service to our diverse community.

## *Our History*

Founded in 1901, Childrens Hospital Los Angeles has been treating the most seriously ill and injured children in Los Angeles for more than a century, and it is acknowledged throughout the United States and around the world for its leadership in pediatric and adolescent health. Childrens Hospital is one of America's premier teaching hospitals, affiliated with the Keck School of Medicine of the University of Southern California since 1932. The Saban Research Institute of Childrens Hospital Los Angeles is among the largest and most productive pediatric research facilities in the United States.

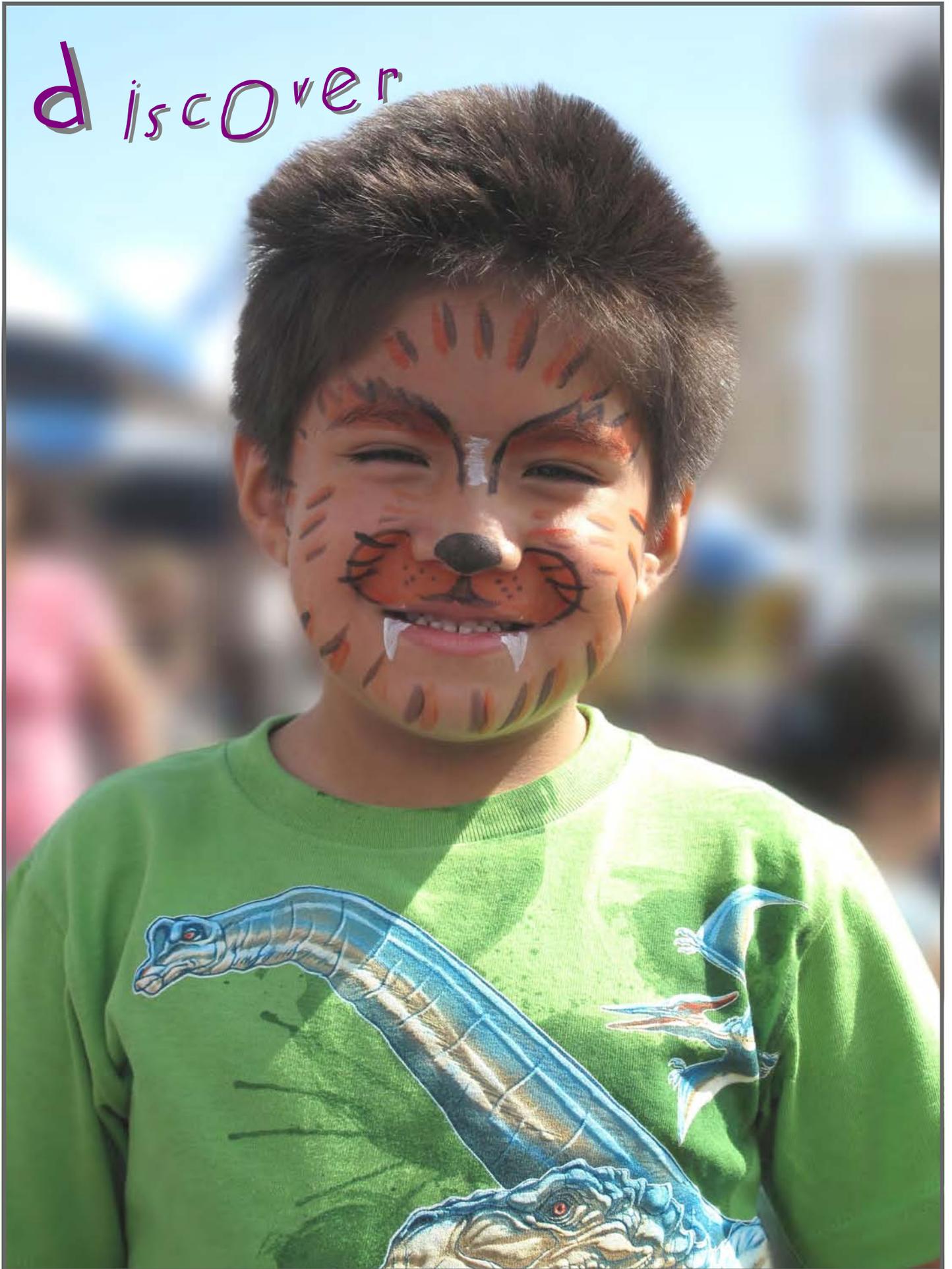


# OF DIFFERENCE

A young girl with dark hair in pigtails, wearing a white hoodie, is holding a small globe of the Earth. She is standing in a grassy field under a clear blue sky. The image is partially cut off on the left side.

Together with families, community members, civic and community organizations, government agencies, educators, researchers, child advocates and policy makers, Childrens Hospital Los Angeles is working to improve the health of children and adolescents in our local communities and across the region.

discover





## *Community health is our priority*

This report provides highlights of community benefit efforts and activities during the fiscal year ending June 30, 2009.

In addition to offering the optimum in healthcare for sick and injured children, Childrens Hospital Los Angeles works collaboratively on numerous community health improvement projects and supports initiatives to strengthen families, neighborhoods and communities.

Our varied efforts include expanding access to care for children, providing special services for underserved populations and conducting community health related research to reduce health disparities.

Together we make a difference in the lives of the children, adolescents and families we serve.

# ASSESSING COMMUNITY

## *To Understand Health Priorities*



Childrens Hospital Los Angeles recognizes the importance of understanding community health indicators.

Our Community Needs Assessment 2007 identified community health needs and served as a basis for planning of services and programs that promote community wellbeing.

The Community Needs Assessment was conducted collaboratively with California Hospital Medical Center, Good Samaritan Hospital, Kaiser Foundation Hospital, Franciscan Clinics and St. Vincent's Medical Center.

Feedback from our patients, parents and other community organizations is valued and assists us in further understanding the health of the culturally and linguistically diverse communities we serve. The next Community Needs Assessment will be conducted in the year 2010

**382,554+** *children and adolescents living in Los Angeles Metro SPA 4.*



# COMMUNITY

## *CHLA Community*

### *Benefit Objectives:*

- Improve access to health care services.
- Enhance health of the community.
- Advance medical or health care knowledge.
- Relieve or reduce the burden of government or other community efforts.

Community Benefit at Childrens Hospital Los Angeles is provided to underserved populations and the broader community. In collaboration with public, private, and civic organizations these activities serve as the cornerstone of CHLA's Community Benefit programs and services.

Medical care services are provided through charitable care, un-reimbursed costs of public benefit programs, and community based care to special populations of children and youth.

Other benefits for vulnerable populations include: support groups, therapeutic arts, special camps, at-risk youth programs, social services, nutrition counseling, child abuse services, school reintegration, mental health, teen pregnancy prevention, parenting programs, foster parent education and other adolescent services.

Services for the broader community include: outreach, community education, partnership with other agencies, technical

assistance, use of hospital facilities and donations to community organizations.



*Children learn about staying safe at the 2009 Kohl's Safety & Injury Prevention Program's safety fair.*

# ACTIVITIES

Health research, education and training includes graduate medical education, continuing medical education, nursing, and allied health training.

Non-quantifiable benefits include child health advocacy, leadership in coalition, capacity and community building, participation in civic affairs, community initiatives, local, state and national planning and policy related to children, youth and their families.

*Business and healthcare leaders from the Los Angeles Area Chamber of Commerce, convening at Childrens Hospital Los Angeles to address health care issues.*



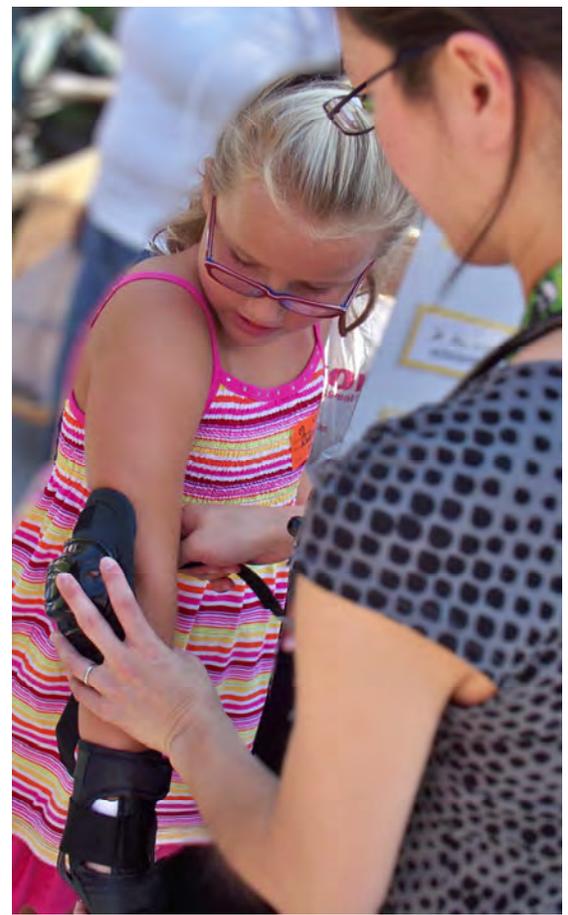
*CHLA leadership explains the need for specialized pediatric care facilities and services.*



# OUT IN OUR



# COMMUNITY





Childrens Hospital Los Angeles serves large communities of children throughout Los Angeles County. We are committed to providing care for children and youth, including those with complex conditions who require access to specialized services not available elsewhere.

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# ACCESS TO CARE

The recent economic climate has impacted many California families. In Los Angeles County, it is estimated that 7% of children ages 0-17 are uninsured.

Increasing access to health insurance is a key component of accessing healthcare. Working together with local community coalitions, we get the word out through campaigns such as Covered the Uninsured *Let's Get America Covered*.

The *Office of Community Affairs* at CHLA continued its initiative to provide community awareness of available health insurance coverage by:

- informing families about available programs
- providing certified application enrollment assistance
- outreach and referrals to other health programs and community resources
- health access advocacy

Over **280** children accessed new health insurance, and over **9,000** families were reached through awareness campaigns.



- **62,000** patients treated annually in our Emergency Department.
- **11,000** children admitted yearly to the hospital, 50% of the admissions are children under four years of age.
- **287,000** visits a year to our 29 specialty outpatient clinics and laboratories.
- **3,300** visits yearly at community sites through our Division of Adolescent Medicine.
- Optimum in multidisciplinary care, with more than **100** Pediatric Subspecialties and Subspecialty areas.
- Over **280** licensed beds, **46** pediatric intensive care beds and **40** neonatal intensive care beds.
- **13,300** surgical procedures performed annually.

# PATIENT

Childrens Hospital Los Angeles is world renowned for its patient care. The sickest and most seriously injured children are treated here.

With expertise in over 100 specialty and subspecialty areas, Childrens Hospital Los Angeles offers a continuum of medical services, from complex heart and lung transplants, to preventative wellness visits and comprehensive community based programs that address community health needs.

Childrens Hospital Los Angeles is the largest provider of pediatric medical care in our surrounding counties of Los Angeles, Orange, Riverside, San Bernardino, Ventura, Santa Barbara, Kern and San Luis Obispo. In addition, we serve as a regional referral system throughout California, the nation and the world.

Our Centers of Excellence include the Childrens Center for Cancer and Blood Diseases, the Saban Research Institute, the Childrens Orthopedic Center, the Center for Endocrinology, Diabetes and Metabolism, the Heart Institute, the Vision Center, and the Center for Fetal and Neonatal Medicine are recognized nationally and worldwide.



# CARE



We practice the principles of family-centered care in all that we do. Family-centered care is based on the understanding that the family plays a vital role for the well-being and health of our patients.



Childrens Hospital Los Angeles has achieved *Magnet Recognition* for its quality patient care and nursing excellence.



Childrens Hospital Los Angeles was one of only nine pediatric hospitals nationwide to be recognized for our outstanding commitment to quality healthcare and outstanding patient safety by the *Leapfrog Group*.



Since 1990, *U.S. News & World Report* and its panel of board-certified pediatricians have named Childrens Hospital Los Angeles one of the top pediatric facilities in the nation.

# Our New Hospital

Children Hospital Los Angeles is constructing a 460,000 square-foot, 317-bed inpatient facility that will transform the practice of pediatric medicine, and further benefit our patients, families and those who care for them.

Our New Hospital Building will improve care for children through the implementation of cutting-edge medical technology, an environment incorporating our family-centered care principles and will increase overall capacity of beds, enabling us to care for more children in our community.

## *Nearing Completion*



*460,000* square-foot inpatient facility

# Family-Centered Care Environment



Increased Acute &  
Critical Care  
Capacity

Family-Friendly  
Facilities





## *Parents tell us...*

Having Childrens Hospital Los Angeles as a part of my community gives me an extra feeling of confidence.

*Community Parent*



# Emergency Medicine and Transport

Over **62,000** infants, children, and adolescents are treated in the Emergency Department annually. *Kids Care*, our special urgent care unit serves children with acute but non-emergent conditions, providing access to children in our surrounding communities.

As the only free standing *Level I Pediatric Trauma Center* in Los Angeles County, we are one of 12 hospitals in the nation providing the highest level of emergency care for children. Our specialized trauma team consists of Emergency and Critical Care physicians and nurses, surgeons, and other health care providers. The Emergency Transport team is a life saving resource for children throughout the Los Angeles community.

With accidental trauma being the leading cause of death among children, the Division's expertise in this area represents an invaluable resource to families and community physicians throughout the region.



# Pediatric Surgery

*CHLA's Pediatric Surgery Trauma Program* provides 24 hour a day surgical trauma coverage to a population of nearly **2,000,000** children. Of the nearly **8,000** children who presented with acute injuries, approximately **800** were considered trauma patients requiring expert surgical subspecialties. Data for all trauma and injured patients is collected and submitted to the Los Angeles County Department of Health Services and the National Trauma Data Bank.

*1,557 children and families reached through community based trauma activities.*

The Trauma Program offers services to the community that include efforts to prevent injury, pediatric disaster resource education and training. Leading the Injury Prevention Alliance of Los Angeles County, the Trauma Program has fostered relationships with community



organizations to identify and reduce childhood injuries. The Injury Prevention program partners with Kohl's Cares for Kids, the Injury Free Coalition for Kids, and Safe Kids USA.

The Pediatric Disaster Resource and Training Center (PDRTC) identifies and addresses gaps in pediatric disaster resources, communication and training. The PDRTC expands community capacity to respond to pediatric disaster needs.

# General Pediatrics

The comprehensive diagnostic and treatment services offered by The Division of General Pediatrics begins at birth and continues throughout childhood and adolescence.

Physicians, nurses and support staff provide patients and their families with a wide range of preventative care, acute care and specialty services in a family-centered atmosphere. The faculty has significant experience serving vulnerable populations, including children with special health care needs and developmental disabilities, and victims of child abuse and neglect.



With over **27,000** patient care visits in 2009, the AltaMed Community Health Clinic at CHLA expands access to primary care services for children in our community. The clinic also provides care to children in the Evening and on Saturday.

## **OTHER SERVICES:**

- Los Angeles Immunization Network
- Developmental/Behavioral Pediatrics
- CCS Medical Treatment Unit
- Obesity Clinic
- Reach Out and Read Program
- In-clinic injury prevention assessments
- Home safety evaluations
- Oral Health Clinic
- Bicycle helmet distribution program
- School-based education

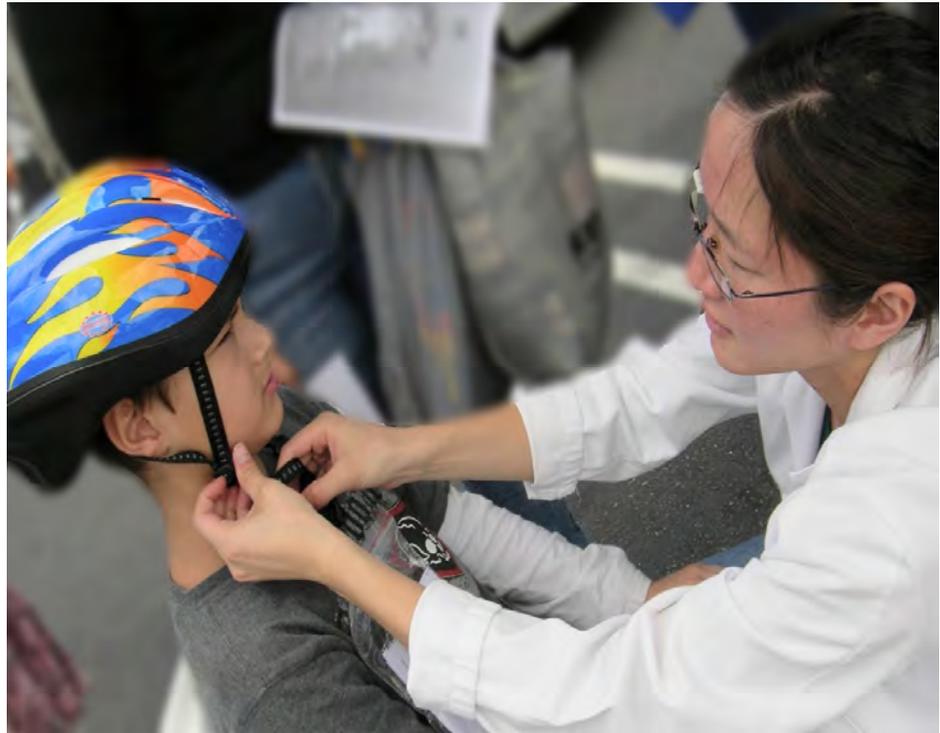
**90+**

*Home Safety  
visits by CHLA  
Pediatric Residents.*

## **Helping HANDS** (*Health Advocacy Network of Doctors*)

Interns and residents provide services to the surrounding community through the Helping HANDS program including:

- health and safety education to students and parents at local schools
- participation in numerous health fairs
- health screening exams at community sites
- development of community health improvement projects
- health advocacy



The *Foster Care Hub* at CHLA is a partnership with the Los Angeles County Department of Mental Health (DMH) and Children and Family Services (DCFS) that provides medical, developmental, mental health and care coordination for children in foster care.

The *Audrey Hepburn CARES Team* provides services for suspected victims of child abuse and their families. The Team's medical experts provide comprehensive medical evaluations and engage in prevention, education and research activities.

## **Community Health Outreach Accomplishments:**

**320+**

*Children were provided health screenings at community sites by CHLA Pediatric Residents.*

**4,700+**

*Childrens and Families educated on Injury Prevention through community outreach.*

# Celebrating Life



# Childrens Center

for *Cancer & Blood Diseases*

For more than five decades, the Childrens Center for Cancer and Blood Diseases has been changing the face of cancer and blood diseases through our innovative clinical and research programs, academic excellence and global leadership.

**O**ur work is visible in communities throughout Los Angeles County through our HOPE Program, Hematology-Oncology Psychosocial and Education.



Programa Hematológico/Oncológico Psicosocial y Educativo  
CHILDRENS HOSPITAL LOS ANGELES

**T**he HOPE program helps children from toddlers to late teens successfully return to school, college, and vocational programs after receiving cancer and blood disease treatment. The program offers psychosocial care and health education to children, adolescents and their families and hosts an online portal for the community to access resources and information.

Over **2,400** children and families and 44 community organizations made Celebrate Life with HOPE 2009 the largest annual celebration of childhood cancer survivors in the United States.

## Services:

*HOPE Resource Center*

*Teen Impact*

*HOPE Neurocognitive Service*

*HOPE Psychology Service*

*HOPE STAR School Service*

*LIFE Survivorship and Transition Program*

*HOPE Health Outcomes*

*Celebrate Life with HOPE*

The *Center for Endocrinology, Diabetes and Metabolism* is pioneering pediatric care, basic and clinical research programs in diabetes, obesity, growth, weight management, bone metabolism, and endocrinology. Comprehensive multidisciplinary care, education and training is provided to nearly **2,000** children with type-1 and type-2 diabetes and more than **4,000** patients with endocrine disorders annually. Physician and nursing leaders in the center are local and national advocates on childhood obesity issues.

The *Childrens Orthopedic Center* and its *Division of Orthopedic Surgery* inpatient and outpatient services address a full spectrum of conditions. Each year, the Center performs close to **1,600** surgical procedures. Community scoliosis screening is offered at local schools.



The *Division of Clinical Immunology and Allergy* combines innovative treatment, research, education and outreach in the care of children with severe allergic disease, asthma, primary immune deficiency disorders and HIV/AIDS. The Division's active

educational component involves more than **100**

medical students, residents, and fellows

annually, along with lectures for community

and school physicians and nurses.



The *Vision Center* is a referral center for

children afflicted with complex forms of eye disease. In conjunction with Los Angeles County Medical Association (LACMA), Young Physicians organization and the Hollywood YMCA, the Vision Center provided health care screenings for neighborhood families at its annual event.



The **USC Center for Excellence in Developmental Disabilities** (UCEDD) at Childrens Hospital Los Angeles is a recognized leader in the field of developmental disabilities within the western U.S. and across the nation. This multi-faceted program offers interdisciplinary training, education and technical assistance to service providers and consumers.

UCEDD conducts research and serves as an advocate in the public arena to strengthen systems and services for individuals and families impacted by special developmental, behavioral and/or health care needs.

UCEDD strives to create community-based, culturally-appropriate systems of care centered around individuals and families. Programs include over **40,000** Community Mental Health visits, Behavioral Pediatrics, Feeding Development, Clinical Services, Learning Abilities Program, Community-Based Programs, Turner's Syndrome Camp and other services.

# Special Services

A full spectrum of services is provided to assist children and families at times of illness, injury, hospitalization or treatment.

The *Literally Healing™* program provides reading experiences and **5,000** books to children annually

Chaplains in our *Spiritual Care Services Program* offer support to patients, families and staff of all faiths and cultures in times of crisis, loss, injury or illness. Interfaith services, memorials, and religious services, including Roman Catholic Mass on Sundays, are offered throughout the year. Clinical pastoral education and training for students is also available.

*Clinical Social Workers* help families achieve self-sufficiency in the face of difficult challenges by providing crisis intervention, family counseling, support groups, and links to community resources. Over **2,600+** families received emergency assistance for transportation and other needs. Training for social work students is also offered.

Interpreters in our *Diversity Services Program* provide assistance with cross-cultural communication, interpreting services in over 34 languages including sign language and assistive listening devices and written translation.

*Pharmacists* offer patient education and provide training for pharmacy students and fellows.

*Clinical Dieticians* offer child and family education on healthy nutritional habits as well as speak at local schools and public venues including The Urban Adolescent Health Summit, Family Voices, and Special Olympics. Training for clinical dietician students is also offered.

Other special services and allied health training are provided by our Child Life Specialists, Artists in Residence, Respiratory Care Therapists, Physical and Occupational Therapists, and LA Unified School District Teachers.

*Volunteers* from our local community provide over **65,000** hours in 55 different areas of the hospital. Many of our volunteers are teens from our surrounding neighborhoods who gain valuable experience by assisting hospital staff.



# Adolescent Medicine



## Comprehensive Care

The Division of Adolescent Medicine provides a single resource for comprehensive and integrated medical, psychological and related services that address the special needs of today's young people.

Our expert, interdisciplinary staff focuses on both treatment and prevention using a model of positive youth development to reach out to and engage teens with an entire system of care.

Our therapeutic approaches and community partnerships promote personal empowerment within the context of healthy relationships, families and communities. At the same time, the Division's advocacy efforts and cutting-edge research further the well-being of adolescents and families worldwide.

We make our developmentally sensitive care available within the hospital, our ambulatory clinic (***The Teenage and Young Adult Health Center***), and in various community settings.

*Adolescent Medicine at Childrens Hospital Los Angeles helps youth and their families access developmentally sensitive health care and counseling to avoid serious health consequences now and later in life.*

# We Help Teens Stay Healthy

The Division of Adolescent Medicine provides confidential care in a youth friendly environment through various programs and services.

**200+** youth and families obtained counseling that address such problems as depression, family conflicts, school failure, drug abuse, gender-identity issues, anxiety, psychosomatic disorders, eating disorders, violence and suicidal ideation and were provided through community outreach programs, teenage and young adult health centers and our main hospital campus.

Staff delivers free, comprehensive medical and counseling services at the Saban Free Clinic's Hollywood site. Our Mobile Health Team travels to shelters and drop-in centers assisting **1250+** homeless youth providing medical screenings, treatment and early intervention.

HIV treatment services include HIV counseling and testing, comprehensive medical care, combination drug therapy, other HIV-related medications, psychiatric and psychological services, case advocacy, nutritional counseling and substance abuse treatment provided to **690+** at risk youth and families.

Substance abuse prevention and outpatient treatment for young people ages 10 through 24 through individual, family, and group counseling services were provided to **900+** youth, at schools, and at community locations attractive and accessible to youth.

The Division of Adolescent Medicine facilitates community-based, multi-agency gang prevention and early intervention programs, mobilizing the community as a resource serving **30+** youth supporting positive youth development, healthy families and safe communities.

Through Project NATEEN, pregnant and parenting teens received a full spectrum of supportive services, including, health education, parent education and counseling. Through this program **847** pregnant teen parents received comprehensive support services. **377** families obtained free food from our on-site food pantry available to the community. Over **4,000** youth participated in teen parent support groups at local high schools. **350+** youth participated in teen pregnancy prevention education and discussion groups.

**270+** low income youth and parents in Los Angeles were assisted through referrals and self sufficiency building.



# TEACHING at CHLA

Childrens Hospital Los Angeles is one of America's premier teaching hospitals. In affiliation with the Keck School of Medicine of the University of Southern California, we train the very best pediatricians and pediatric nurses in the country.

Our programs annually train **575** medical students, **83** full-time residents, **3** chief residents and **86** fellows who collectively reflect the diversity of our patient population and the City of Los Angeles. For the past ten years, **97%** of those graduating from our Residency Program passed the American Board of Pediatrics exam on the first attempt, far above the national average.

Our training also includes research opportunities, as well as scholarship skills training. Fellowship training at our hospital offers an exciting range of opportunities for advanced pediatric education.

Educating the  
Health Care  
Providers of  
Tomorrow



# NURSING

Nurses at Childrens Hospital Los Angeles share a profound commitment to teaching patients, families, other health professionals and future pediatric nurses. Our nurses are also involved in activities that promote child health in our surrounding communities.



Each year more than **900**

student nurses from more than a dozen colleges and universities throughout Southern California come to CHLA. In addition, we are the founding hospital of the Versant™ RN Residency. The comprehensive 22-week Versant™ RN Residency in Pediatrics provides new nursing school graduates from surrounding communities with a comprehensive guided clinical experience to prepare them for work in an acute care environment.



## Camp CHLA

Camp CHLA provides high school students from local schools the chance to explore exciting careers in Nursing and other Health Professions.

In 2009, **65** students observed registered nurses, respiratory care practitioners, and other healthcare professionals and learned about future opportunities in healthcare.

# DISCOVERIES

## *The Saban Research Institute*

Cancer

Research is the catalyst for miracles, and we believe it is the only way to improve the care of children who come to us from Los Angeles County and numerous regions across the globe.

Regenerative  
Medicine

Outcome &  
Prevention

The Saban Research Institute manages and leads all of our research, which is conducted in the laboratory, at the bedside, and in the community. Programs and initiatives include but not limited to:

Immunology &  
Pathogens

- The Cardiovascular Research Program
- The Cancer Program
- The Developmental Biology Program
- The Neuroscience Program
- The Community, Health Outcomes and Intervention Research Program

Human  
Physiology &  
Imaging

Diabetes /  
Obesity

The Community, Health Outcomes & Intervention Research (CHOIR) Program of the Saban Research Institute conducts hospital- and community-based research to promote the health and well-being of children, adolescents and families. Research at CHOIR addresses a range of health issues that are important to the community, including

Neuroscience

overweight and obesity, diabetes, HIV/AIDS, asthma, and child abuse and neglect.

Researchers at CHOIR are also engaged in research to improve quality of care and reduce health disparities; projects to develop new treatment options for children with neurodevelopmental disorders such as autism; and translational research to ensure that new knowledge and information is put to use in the community. To achieve this, CHOIR research is conducted in collaboration with a range of key community stakeholder groups, such as policymakers, healthcare providers, advocacy groups, parents and families.

CHOIR recently established The Boone Fetter Clinic, a new Diagnostic, Clinical and Research Center for autism and other neurodevelopmental disorders. Clinical and diagnostic services take place side-by-side with research activities to better understand the genetic, developmental and environmental causes of autism. The clinic provides information and support for parents and families through the Autism Warm Phone Line, and The Developing Mind Newsletter.

# HAPPEN HERE

## Community Youth Development

Programs that foster interest of high school and college undergraduate students in the field of scientific research are in place at Childrens Hospital Los Angeles. The National Institute of Diabetes and Digestive and Kidney Diseases' (NIDDK) STEP-UP Program is designed to provide short-term research education for undergraduate students from racial and ethnic minorities or disadvantaged backgrounds.

In 2009 the CHLA's **STEP-UP Program** introduced **28** students to research in disease areas of diabetes, digestion, endocrinology, hematology, nephrology, hepatology, metabolism , nutrition, obesity and urology.



## Latino and African American High School Internship Program (LA-HIP)

LA-HIP's 6-week research internship program provides high school seniors in local area schools the opportunity to study in a research laboratory of their interest.

**14** student interns were given the opportunity to work in a CHLA research laboratory under the supervision of a scientist. In addition, students were provided with SAT prep classes, professional college and financial aid counseling and selected college campus visits.

# OUTREACH & Community Affairs

- Community outreach and education
- Child Passenger Safety Program
- Kohl's Safety and Injury Prevention Program
- Health Care Access
- Advocacy
- Community benefit assessment and planning
- Community development
- Community relations
- Community and Government partnerships



By reaching out to the surrounding diverse communities within Los Angeles County, we promote child health and safety along with our community partners.

In partnership with Kohl's Cares for Kids, CHLA's Kohl's Safety & Injury Prevention Program provides comprehensive injury prevention and safety

education, products, and equipment for children and families of need in local communities.

In '09, **2,200+** children, parents and caregivers received specialized injury prevention training. This includes a 2-hour Passenger Safety Class provided weekly for the community by CHLA's Certified Child Passenger Safety Technicians.

More than **500** car seats were distributed to disadvantaged families.

Over **160** car seat installation inspections were conducted by our certified child passenger safety technician.



# INITIATIVES

**60,000+** Children & Families Reached

**158** outreach and educational events at:

- local schools
- health and safety fairs
- faith based organizations
- shelters
- public libraries
- family resource centers
- specialized sites
- promotora training
- coalition driven events
- CHLA resource booths
- Other health organizations

We provide families with the essential tools, education and information to help prevent unintentional injuries. In fiscal year '09, approximately **9,000** pieces of home safety equipment were provided to families.



Safety education materials are made available to the general community. The safety messages span a range of child safety topics, including fire, earthquake, school, toy, water, sports safety, and poison prevention.

Our child safety advocates fitted and provided over **1,100** bicycle helmets and safety gear including shoulder and knee pads to ensure children and teens stay safe.

*Outreach to local schools and college students about careers in health is an important part of CHLA's commitment to enhance youth and build a future workforce reflective of our community.*



# SAFETY

# FIRST

**CHLA Cares**

*about my child's safety:*

*Parents tell us...*

I thought I had enough experience using car seats, but I soon learned that there was much more I needed to know to ensure I keep my child safe while riding in the car, even in a booster.

It was an eye-opening experience for me to see the difference between an incorrectly installed car seat versus one properly installed. I learned about the injuries my child would sustain if the car seat remained improperly installed.

I learned the importance of having my child use a car seat until he has reached the maximum weight specified by the car seat manufacturer.

# Keeping Children Safe



**K**

“I feel a lot more certain that my child is riding safely after my booster installation was checked by a certified Child Passenger Safety Technician at CHLA.” *Community Parent*



# CHLA's NEIGHBORHOOD

We are actively involved in partnering to improve our neighborhood and to create and sustain a healthier, safer and more beautiful community.

As one of Hollywood's largest employers, Childrens Hospital Los Angeles serves as an economic engine for the neighborhood, spurring growth and development.

As part of our good neighbor initiative, Childrens Hospital Los Angeles works together with other organizations on ways to improve our communities. Our facilities and efforts play a key role in helping to revitalize our surrounding neighborhoods.

CHLA joins together with the Hollywood Chamber of Commerce, the East Hollywood Business Improvement District, the East Hollywood Neighborhood Council and other civic groups to address community issues.



CHLA partnering with Los Angeles City College & Council District 13 representatives on community development project.

# PARTNERS

Childrens Hospital Los Angeles maintains close relationships with numerous community partners and agencies serving children, youth and their families. Specific community collaborations during fiscal year '09 include but not limited to the following agencies and organizations:

Los Angeles Unified School District  
Los Angeles County Department of Health Services  
Los Angeles County Department of Mental Health  
Los Angeles County Department of Children and Family Services  
Los Angeles County Emergency Medical Services  
City of Los Angeles Parks & Recreation Department  
Glendale Community College  
Los Angeles City College  
Los Angeles Community Clinic Association  
SafetyBeltSafe U.S.A.  
WIC Program  
Consulado General de Mexico  
Los Angeles Police Department  
Los Angeles Fire Department  
Armenian American Chamber of Commerce  
Hollywood Homeless Youth Partnership  
California Highway Patrol  
211 Info Line  
Los Angeles Access to Health Coverage Coalition  
Los Angeles City Council Districts  
Asian Pacific Health Care Venture  
March of Dimes  
Para Los Niños  
New Economics for Women  
Mexican American Opportunity Foundation  
Children's Bureau of Southern California  
Young Nak Presbyterian Church  
LA Urban League Head Start State Preschool  
TELACU  
Vision y Compromiso  
KCET  
SafetyBeltSafe USA  
Big Sunday / Pico-Union  
Office of Los Angeles Mayor Antonio Villaraigosa



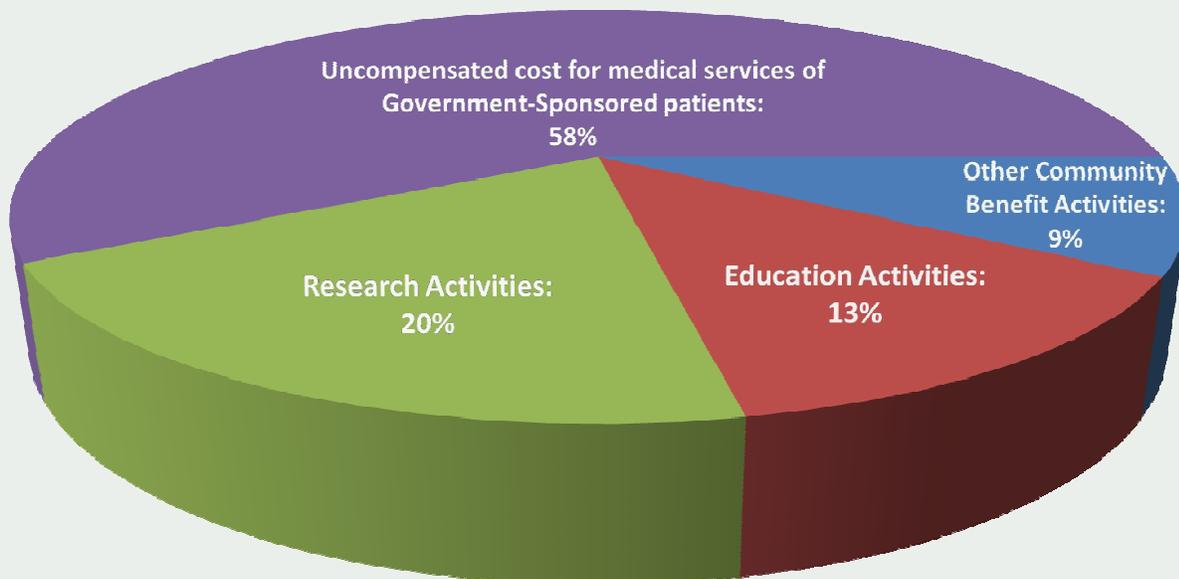
Thai Community Development Center  
East Hollywood Neighborhood Council  
United American Indian Involvement  
Kids Plates  
Local YMCA's  
American Cancer Society  
Los Angeles County Poison Prevention  
Great Beginnings for Black Babies  
Maternal Child Health Access  
California Poison Control System  
Korean American Federation of LA  
LA HIV Prevention Planning Committee  
Queen Anne Place Ready for School Center  
Bill Cruz Early Education Program  
Community Redevelopment Agency  
South Central LA Prevention Coalition  
Jewish Family Service of Los Angeles  
Family Voices  
South Central LA Family Health Center  
Local legislative offices, universities, civic groups, faith based organizations and neighborhood councils

# Financial Highlights

## 2009 CHLA Community Benefit Summary

CHLA Community Benefit Categories	Community Benefit Value Provided
Uncompensated Cost of Medical Services for Government-Sponsored Patients	\$72,335,000
Charity Care	\$2,186,000
Community Health Improvement Services	\$2,123,000
Subsidized Health Services	\$4,121,000
Research Activities	\$24,704,000
Health Professions Education	\$3,250,000
Education Activities	\$16,229,000
Financial and In-Kind Contributions	\$74,000
Community Building and Leadership Activities	\$29,000
<b>Total Value of Community Benefit Provided:</b>	<b>\$125,051,000</b>

### Community Benefit Financial Highlights by percentage



Unreimbursed cost of providing medical care under the Medi-Cal program

(does not include Supplemental DSH payment ~ Sb 855 Fd & Sb 1255 \$46,897,014)

Non-funded activities provided by CHLA for the community (e.g. outreach, community education etc.)

Non-funded physician education and training / Non-funded research & education programs



**Childrens Hospital Los Angeles**  
*International Leader in Pediatrics*

Post Office Box 27980  
Los Angeles, CA 90027-0980

The **Community Benefit Report of Childrens Hospital Los Angeles** has been submitted to the State of California, Office of Statewide Health Planning and Development, in compliance with Senate Bill 697, California Health and Safety Code 127350.

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[www.CHLA.org](http://www.CHLA.org)





**ChildrensHospitalLosAngeles**

*International Leader in Pediatrics*